

ORIGINAL

ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM



Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 103685

Date: 5/10/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Deborah & Jack Last: Breese

Account Name: Deborah & Jack Breese

Home:

Street:

Work: (000) 000-0000

City: Pearce

CBR:

State: AZ Zip: 85625

is:

Utility Company: Clear Springs Utility Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission

5/6/12

DOCKETED

Deborah & Jack Breese

MAY 11 2012

Pearce, Arizona 85625

DOCKETED BY [Signature]

Phone (Home):

Email:

2012 MAY 11 P 3:35 RECEIVED
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012
Case or Utility Co.: Clear Springs Utility Co., Inc.
Docket Number: WS-01689A-11-0402
Position on Docket: Con

Our concerns are what are you providing the community to justify this large increase for our water? Will there be new pipes, new sewer lines, extension of customer service area. These are all things that need to be addressed.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed
End of Comments

Date Completed: 5/10/2012

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen MadridPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2012 103688Date: 5/10/2012Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableComplaint By: First: **Joseph & Helen** Last: **Lynch**Account Name: Joseph & Helen LynchHome:Street:Work: (000) 000-0000City: PearceCBR:State: AZ Zip: 85625is:Utility Company: **Clear Springs Utility Company, Inc.**Division: WaterContact Name:Contact Phone:Nature of Complaint:

05-07-12

Joseph & Helen Lynch

Pearce, Arizona 85625

Phone (Home):

Cell Phone:

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Re: Proposed rate increase of 50.6%

Do to our income we can't afford and increase in our water bill. I'll be 80 in June and my wife will be 79 in Dec.
Also she is on oxygen 24-7.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

End of Comments

WS-01689A-11-0402

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 103691

Date: 5/10/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Lawrence & Ursula Adams

Account Name: Lawrence & Ursula Adams

Home:

Street:

Work: (000) 000-0000

City: Pearce

CBR:

State: AZ Zip: 85625

is:

Utility Company: Clear Springs Utility Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

5/04/2012

Lawrence & Ursula Adams

Pearce, Arizona 85625

Phone (Home):

Cell Phone: Same

Docket you wish to comment on: Rate application public hearing Aug 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

We are on a fixed income, that kind of increase would put a hardship on us, maybe even move.

Thank you,

Lawrence & Ursula Adams

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 103687

Date: 5/10/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John P.

Mattei

Account Name: John P. Mattei

Home:

Street:

Work: (000) 000-0000

City: Pearce

CBR:

State: AZ Zip: 85625

is:

Utility Company: Clear Springs Utility Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

5-7-12

John P. Mattei

Pearce, Arizona 85625

Phone (Home) N/A

Cell Phone:

Email:

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Re: Proposed rate increase of 50.6%

Absolutely opposed to ANY increase.

John P. Mattei

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition: